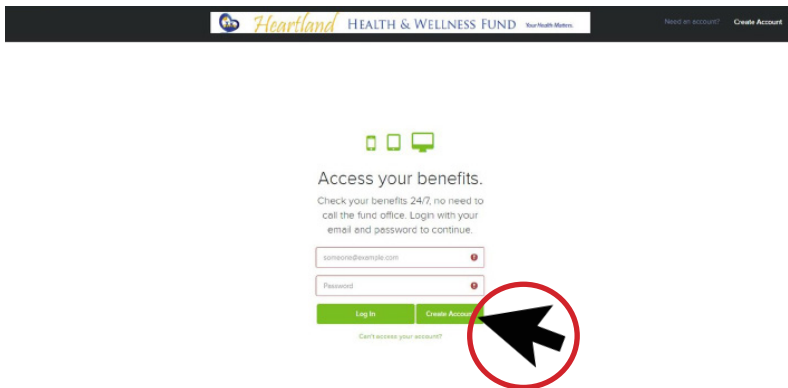




Screenshot A

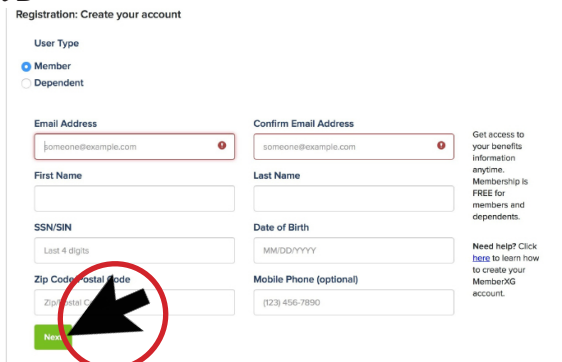


Go online to Heartland's website—[heartlandwellnessfund.com](http://heartlandwellnessfund.com) and click on the blue tab labeled Member XG "Learn More." On the Member XG page is a video tutorial, a HIPAA download button and a blue button labeled "Member XG Website." When you click on "Member XG Website," you will be directed to the Member XG site.

**Screenshot A Instructions**

Screenshot A (left) shows you the Member XG homepage, and the arrow shows you where on the homepage to click to "Create Account."

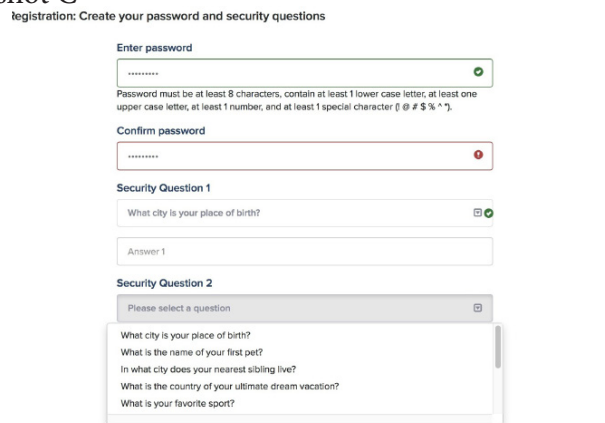
Screenshot B



**Screenshot B Instructions**

1. Select either "member" or "dependent."
2. Type in your email and confirm.
3. Type in first and last name.
4. Enter last 4 digits of your Social Security number.
5. Enter date of birth.
6. Enter zip code/postal code.
7. Your mobile phone is optional.
8. Then click "Next."

Screenshot C

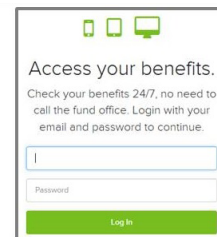


**Screenshot C Instructions**

1. Create at least an 8-character password following the instructions.
2. Re-enter your password.
3. Choose and answer 3 security questions from the drop down menu. (Keep your answers in a secure place. If you forget your password, these answers are the only way to retrieve your password without calling the Fund to close your account and start over.)
4. Check accept terms and conditions and click "Finish."

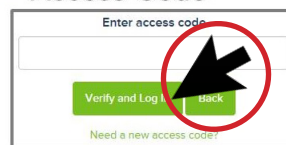
Screenshot D

- Email Address
- Password



✓ The email address and password used during account creation.

- Access Code



✓ A new access code will be generated each time the user attempts to log in from a new device or browser type.

**Screenshot D Instructions**

1. Then, log in to your account using your email and password. (DO NOT CLOSE THIS WEB PAGE)
2. A 6-digit access code will be sent to your email. Open your email in a new webpage or device. Type the 6-digit access code into the Member XG page and click "Verify Account."  
Note: Each time you log in from a new computer/device, you must enter a new access code. A new password is required every 90 days.